

SHIIP can help with:

- ✓ Medicare eligibility & benefits
- ✓ Medicare claims & claim filing
- ✓ Medicare supplement insurance
- ✓ Medicare Prescription Drug Plans
- ✓ Medicaid eligibility & benefits
- ✓ Long-term care insurance
- ✓ Group insurance

SHIIP assists the public through:

- ✓ Consumer education
- ✓ Counseling
- ✓ Trained counselors
- ✓ Toll-free hotline
- ✓ Educational literature

NEBRASKA SENIOR HEALTH INSURANCE INFORMATION PROGRAM



Nebraska Department of Insurance
941 "O" Street, Suite 400
Lincoln, NE 68508
(402) 471-2201
TTY: 1-800-833-7352

1-800-234-7119

email: shiip@doi.state.ne.us
web site: www.doi.ne.gov/shiip

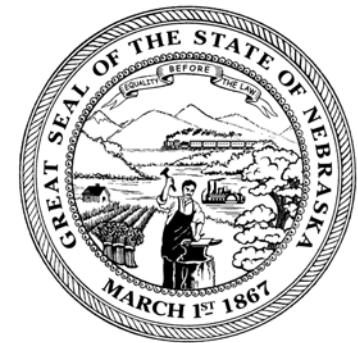


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THE NEBRASKA SENIOR HEALTH INSURANCE INFORMATION PROGRAM (SHIIP)



**SHIIP provides information and
counseling to older Nebraskans
and persons with disabilities
regarding Medicare, Medicaid
and health insurance.**

NEBRASKA SHIIP

SHIIP educates people with Medicare, assisting seniors and those with disabilities in making informed decisions on topics related to health insurance.

MISSION

Because Medicare, Medicaid, and other types of health insurance can be confusing to most people, the federal government, through the Centers for Medicare & Medicaid Services, funds a senior health insurance assistance program in every state. The Nebraska Senior Health Insurance Information Program (SHIIP) is located within the Nebraska Department of Insurance. SHIIP has a statewide network of volunteer counselors trained to help people with Medicare across Nebraska.

OUTREACH

An important role of the SHIIP program is to provide outreach and education to people with Medicare and others regarding health insurance options, benefits, and choices. SHIIP counselors and staff present on the local, regional, and statewide level. Counselors participate in a variety of outreach projects, from television to radio to newsprint.

TRAINED COUNSELORS

SHIIP counselors receive training on all aspects of Medicare, Medicaid, long-term care insurance and other health insurance issues. Counselors are available to meet with consumers for personalized counseling sessions, to help with existing problems, and to provide support during the decision-making process. SHIIP counselors will not recommend policies, companies, or insurance agents, but will provide free, unbiased answers to the questions of consumers and their caregivers.

SHIIP also provides other services for the public. Counselors will give presentations on a variety of health insurance topics, set up informational displays in public libraries or senior centers, and arrange regular availability for walk-in counseling opportunities.



TOLL-FREE HOTLINE

SHIIP offers a toll-free hotline for residents of Nebraska. Any person eligible for Medicare, concerned relatives, or friends can call the SHIIP hotline for answers to insurance questions or to arrange a meeting with a SHIIP counselor: **1-800-234-7119**.

TRAINING MATERIALS

The SHIIP office develops and maintains a library of over 100 different reference materials. Resources cover a variety of consumer education issues - including Medicare, long-term care, Medicaid, group insurance, prescription drug coverage, and many other topics. All literature is available to SHIIP counselors and consumers.

PROGRAM MANAGEMENT

The SHIIP program is coordinated within the Nebraska Department of Insurance. In some areas of the state, SHIIP contracts with regional representatives to manage counselor activities and answer SHIIP hotline calls.